



2009 SURVEY

Please drop off completed surveys, in confidence, in container at Pro Shop or with Recreation and Parks Department at City Hall.

Gender

Male

Female

Age

under 18

18-64

65+

Why do you participate in the sport of golf? (mark all that apply)

Relaxation

Fun

Competition

Exercise

Family/friends

Business clients

Other _____

Why do you golf at the Chinook Golf Course? (check all that apply)

Price

Condition

Location

Speed of play

Booking availability

Can walk

Warm atmosphere

Family/friends

Other _____

Compared to last year, what is your amount of play?

More Reason (please circle one): good value/course condition/friends and family/
to improve your game/speed of play/booking availability/atmosphere

Same

Less Reason (please circle one): cost too high/booking availability/just not golfing/
course condition/other commitments/weather/play is slow

Didn't golf last year

In an average day, how many holes do you play?

9 holes

18 holes

more than 18 holes

Knowledge of the Pro's:	1	2	3	4
Service of the Pro's:	1	2	3	4
Pro Shop cleanliness:	1	2	3	4
Rental of golf carts:	1	2	3	4

Comments:

COURSE LAYOUT

Please rate each of the following services in the Chinook Golf Course according to your own level of satisfaction.

1= Very satisfied 2= Satisfied 3= Dissatisfied 4= Very dissatisfied

Overall course layout and design:	1	2	3	4
Condition of the course greens:	1	2	3	4
Condition of the course tee boxes:	1	2	3	4
Condition of the course fairways:	1	2	3	4
Condition of the course sand traps:	1	2	3	4
Condition of the course water stations:	1	2	3	4
Condition of the course driving range:	1	2	3	4
Overall course maintenance:	1	2	3	4
Service of course maintenance staff:	1	2	3	4
Washroom cleanliness on course:	1	2	3	4
Presence of the course marshal:	1	2	3	4
Service of the course marshal:	1	2	3	4
Maintenance of cart paths:	1	2	3	4

Comments:

CLUBHOUSE OPERATIONS

Please rate each of the following services in the Chinook Golf Course Clubhouse according to your own level of satisfaction.

	<i>1= Very satisfied</i>	<i>2= Satisfied</i>	<i>3= Dissatisfied</i>	<i>4= Very dissatisfied</i>
Restaurant cleanliness:	1	2	3	4
Washroom cleanliness in restaurant:	1	2	3	4
Food in the Clubhouse:	1	2	3	4
Service in the Clubhouse:	1	2	3	4
Lounge facility:	1	2	3	4
Service in the lounge:	1	2	3	4
Beverage cart service:	1	2	3	4
On course food/beverage shack service:	1	2	3	4
On course food/beverage shack selection:	1	2	3	4
On course shack hours:	1	2	3	4

Comments:
